



## EASY COVER PRO wall covering

### **Guarantee Conditions:**

Dear customer:

Many thanks for purchasing the EASY COVER PRO wall covering. We hope that our product provides an excellent surface for a long period of time.

In the following document, you will find described the guarantee conditions that you have got after purchased the mentioned product.

Read the Installation Guide carefully, where you will find detailed information about issues related to the parameters and rules of installation of the EASY COVER PRO wall covering.

### **What does this guarantee cover?**

This guarantee includes the defects on the materials related with the stability of the joints, stains, decolouration, wear resistance and the local moisture.

The customer must avoid placing planks visible faulty. The customer must inform of such faulty material within eight days since the purchase. The guarantee will not apply to products which have not been installed in accordance with the installation instructions stated in the Installation Guide.

### **Unchanged by sunlight**

The EASY COVER PRO wall covering resists real and artificial sunlight keeping its structure and look for years without variation.

### **Stain-proof**

We guarantee resistance to stains from everyday household products such as oil, wine, neutral soaps, etc...

If you are going to place the planks in areas where they are in contact with abrasive chemicals, consult your distributor about the use in this type of spaces.

### **Total guarantee against local humidity**

The EASY COVER PRO wall covering is resistant to humidity caused by normal conditions. It is suitable for bathrooms, kitchens and areas with a high humidity potential. Its structure will remain unchanged. In areas with a high humidity rating, it is recommended to seal the corners of walls and floors with a neutral acetic sealant in order to avoid leaks to the adjoining walls.

**IMPORTANT:** This product does not offer a sealing function. Before installation, check for any damage or cracks in the area where it will be placed and apply, if necessary, a special sealing primer for moisture in case the area requires tightness.

## **Recommendations for care and maintenance:**

In order to protect your EASY COVER PRO wall covering, we recommend the following:

- Always consult your distributor if you are going to install the product in places that do not appear as recommended.
- Avoid subjecting the wall covering to extreme temperatures and the continuous action of the sun's rays.
- Do not install the product in open places where the sun or rain can reach it directly.
- Maintain a relative indoor humidity between 40 % and 60 % throughout the year in order to prevent the floor from being subject to sudden changes in humidity and temperature.
- Maintain a temperature at the installation site between 16 and 22 °C in order to avoid expansion or contraction movements in the planks.
- The surface of the new EASY COVER PRO wall covering, which is essentially lasting and resistant, does not require additional treatment. It does not need to be polished, varnished, or waxed as it conserves its intrinsic and essential properties.
- Do not use abrasive products or products that contain compounds such as ammonia, solvent or other aggressive agents. The use of other cleaners can alter the properties of the product such as brightness or color. If using another cleaner, perform a preventive test somewhere on the inconspicuous wall.

## **Length of guarantee**

This guarantee is valid throughout the wall coverings use. The guarantee applies to the final customer and cannot be transferred. The guarantee must be registered to be valid. It will be taken into consideration that the product will be subject to annual depreciation due to wear and tear, based on the following percentages starting with the date of purchase: - 1/25 annual domestic use.; - 1/10 annual commercial use.

## **Validation of the guarantee**

Keep your purchase invoice throughout the guarantee coverage period. The invoice must be completed with the full details of the buyer and seller and the stamp of the establishment. In order to make a claim, it has to be through the store in the acquisition of the product.

## **What does the guarantee not cover?**

This guarantee does not cover damage to the product in the following situations: installation error or an installation which is not done in accordance with the Installation Guide, accident, misuse or abuse of the product, like for example rays, blows, cuts or damage caused by sand or other abrasive materials, whether these are caused by the purchaser, a service company or consumer, inappropriate maintenance of the planks, still water or water that had penetrated between the base and the wall covering EASY COVER PRO.

The use of expansion margins is recommended for walls with dimensions greater than 30 m<sup>2</sup>. In these cases, 5 mm expansion joints are recommended in the exit and termination of

the wall, floor, ceiling and windows. An elastic joint filler can be used to fill in the expansion range.

The guarantee does not cover faults which are clearly visible, like a worn surface, stains or discolouring less than a square centimetre. If it is the partial detachment of a plank, the guarantee will only be applicable if the plank is completely detached and its subsequent gluing is not possible using the V-LINE adhesive glue.

Use the V-LINE adhesive for bonding the planks. In order for the guarantee to take effect in its entirety, the planks must have been glued using the aforementioned glue in at least 50 % of the reserved spaces reserved for this purpose. The inappropriate or deficient use of the glue would cause the cancellation of the guarantee.

Exact Home Corporation Ltd. is not responsible for the cost of work, installation or similar costs related to changing or repairing planks. Special incidental costs are therefore not covered by the present guarantee.

Exact Home Corporation Ltd. does not include in its guarantee any of the previously mentioned damage nor its payment. Such damage includes any loss and its respective cost.

Exact Home Corporation Ltd. does not recognise any other guarantee. It only recognises the conditions stated in this guarantee.

Exact Home Corporation Ltd. reserves the right not to accept the proposed Letter of Guarantee if it considers that some of the rules set out in this document have not been followed, as well as rectifying, canceling or adding any annex to this guarantee without previous notice.

The installation rules and guarantees reply to current experience with the product. These may suffer changes and evolutions over time, always with the aim of improving the results of the product.